

Rural Ambulance Infrastructure Reconfiguration (RAIR)

The Rural Ambulance Infrastructure Reconfiguration (RAIR) program is the single largest investment in regional NSW Ambulance's 126-year history, with 24 new or upgraded ambulance stations already delivered in rural and regional NSW and another 30 underway in 2022 as part of the \$232 million program.

A new Ambulance Station for Kingscliff

The Tweed Valley community is one step closer to gaining a new ambulance station, with the new Kingscliff Station to be co-located with the new \$723.3 million Tweed Valley Hospital. The purpose-built ambulance station will be built on the hospital site with close proximity to the Turnock Street/Cudgen Road roundabout.

Station features

Once completed the Kingscliff Ambulance Station will feature:

- Internal parking for up to eight vehicles including an internal wash bay
- Staff parking on site
- Administration and Office areas
- Gym
- Relief accommodation
- Logistics and storage areas

The site

NSW Ambulance and Health Infrastructure worked to identify the new location using best practice demand modelling software which maps Triple Zero calls. The new purpose-built facility will be co-located with the new \$723.3 million Tweed Valley Hospital, which provides the best location to service the Tweed Valley community.

Next steps

- Planning approval
- Design finalisation
- Tender award
- Construction
- Operational commissioning and internal fitout
- The new station 'goes live'.



ARTIST'S IMPRESSION

Health Infrastructure on behalf of NSW Ambulance, thank you for your interest in the new ambulance station.

For more information or if you have any questions, please contact us

P: 02 9978 5432 | E: HI-RAIR@health.nsw.gov.au | W: www.mylocalambulance.health.nsw.gov.au

How is the location of a station decided?

NSW Ambulance works to ensure new stations are best located to support the effective delivery of timely paramedic care to patients across the area. The location of new stations is supported by international best practice demand modelling software which maps Triple Zero (000) demand in the area. Software can then test potential locations of a new ambulance station and determine where a station should be located in order to provide the optimal response to local patients.

Is the station going to be noisy?

Acoustic consultants are engaged as part of planning for all new stations to undertake background noise monitoring onsite to assess current neighbourhood noise levels. This monitoring is assessed against standard noise levels considered for activities such as opening and closing of roller doors, water pressure washers and vehicle movements. These noise levels generally don't exceed the established noise levels of the local neighbourhood, however if noise is excessive, mitigation measures would be put in place.

Do ambulance vehicles always operate their lights and sirens?

NSW Ambulance maintains a good neighbour practice to ensure that warning devices are used appropriately and only when warranted. As NSW Ambulance stations are often located in residential areas, it is important that anyone driving a NSW Ambulance vehicle be mindful of the neighbourhood within which they operate when proceeding on urgent duty.

How is building design and landscape decided?

All new ambulance stations delivered under the RAIR program are built to meet the requirements of highly skilled paramedics across the state and designed to ensure they are recognisable as key ambulance infrastructure. Each project undergoes rigorous planning by design consultants to ensure it is built in the best location to meet future demand, includes the required facilities, and is designed with input from local paramedics to ensure it best supports their operational needs. A landscape plan identifies trees and landscaping to be retained or established, both of which assist with aesthetics of the building, streetscape and any acoustic impacts of the station. The identified placement of the building on the allotment is fundamental to the effective operations of the station and the high quality mobile emergency care that will be provided by NSW Ambulance paramedics operating from their new base.

Will paramedics park onsite?

Onsite parking will be provided for the new station to accommodate peak operations and occupancy.

When will the new Ambulance station be operational?

Next steps include further due diligence, design development and seeking planning approval for the new station. It is expected that the new station will be built within two years.



FAQs

For a full list of frequently asked questions, visit: www.mylocalambulance.health.nsw.gov.au/FAQs

For more information

Health Infrastructure on behalf of NSW Ambulance, thank you for your interest in the new ambulance station. We will continue to keep the community informed. If you have any concerns, please contact us. We look forward to delivering this vital piece of infrastructure.

Contact us

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